

Cookie policy

Last updated: 19/09/25

This Cookie Policy explains how Lumo Energy Limited ("we", "our", "us") uses cookies and similar technologies when you visit our website www.lumoenergy.co.uk.

What are cookies?

Cookies are small text files that are stored on your device when you visit a website. They help us make the website work properly, improve your experience, and provide information about how the site is used.

Types of cookies we use

- **Strictly Necessary Cookies** – Required for the site to function (e.g., login, security, shopping cart).
- **Performance & Analytics Cookies** – Help us understand how visitors use our website (e.g., Google Analytics).
- **Functionality Cookies** – Remember your preferences and settings to improve your experience.
- **Advertising & Targeting Cookies** – Used to deliver relevant ads and measure campaign effectiveness.

Third-party cookies

Some cookies are placed by third-party services we use, such as analytics providers, advertising partners, or embedded content (e.g., videos, social media). These third parties may collect data about your browsing activity.

Managing cookies

You can control or disable cookies through your browser settings. Please note that disabling certain cookies may affect the functionality of our website.

To learn more, visit:

- [Google Chrome](#)
- [Firefox](#)
- [Safari](#)
- [Microsoft Edge](#)

Updates to this policy

We may update this Cookie Policy from time to time. Any changes will be posted on this page with an updated "last updated" date.

Contact us

If you have any questions about our use of cookies, please contact us at: hello@lumoenergy.co.uk